NU VPN Usage Manual (SP)

We have prepared a manual; however, the university's policy is to discourage VPN connections from smartphones and not to provide support for them.

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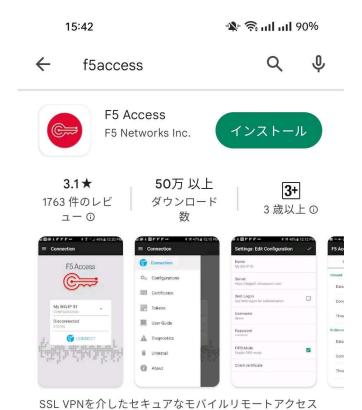
1.	When	using	an	Android	smartphone	.2
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1. When using an Android smartphone

We have tested the functionality with Android version 12 and F5 Access version 3.0.10.

However, there are various types and versions of smartphones, and we cannot provide support for all of them. If you encounter any issues or problems with usage or connection, please investigate and resolve them on your own.

First, install the "F5 Access" app from the Play Store.



Once installed, open the "F5 Access" app.





In the F5 Access app, select "Server Configuration".



Enter a recognizable name in the Configuration Name field (e.g., NUVPN). For the Server URL field, enter "https://vpn-gw.nagoya-u.ac.jp". After entering the information, click "Next".



Check the "Web Logon" checkbox and tap the checkmark icon in the upper right corner.

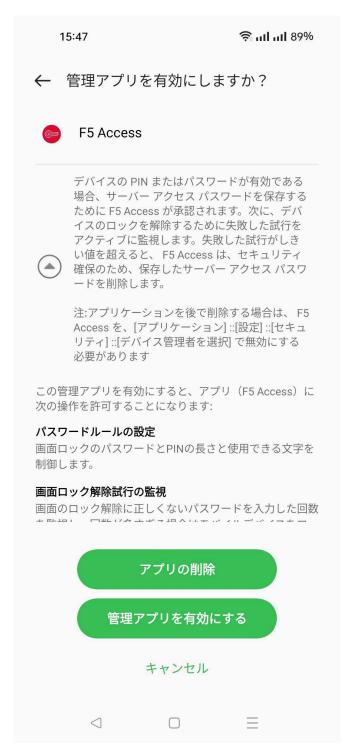


Press "Connect".

The next time you open the F5 Access app, this screen will be displayed.

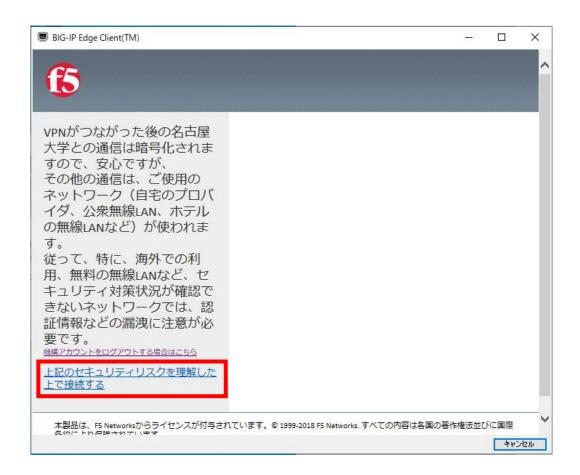


If prompted with "Use Device Manager?", enter the authentication code and press "Use" to proceed.



If prompted with "Enable Management App?", select "Enable Management App" to proceed.

Read the cautionary statement that appears on the screen and click "I understand the above security risks before connecting.





Sign in with your THERS account (thers.ac.jp) on the authentication screen for the institution account.



If prompted with "Allow F5 Access to establish VPN connection?", select "Allow" to proceed.



Once "Connected" is displayed, the VPN connection is established. To disconnect the VPN connection, press "Disconnect".

2. When using an iPhone

We have tested the functionality with iOS version 16.5.1 and F5 Access version 3.0.13 on iPhone. However, there are various types and versions of smartphones, and we cannot provide support for all of them. If you encounter any issues or problems with usage or connection, please investigate and resolve them on your own.

First, install the "F5 Access" app from the App Store.



Once installed, open the "F5 Access" app.





If the contract confirmation screen appears, review the contract and select "Agree".



If prompted for notification permissions, select "Allow".



Select "Add New Connection Configuration".



Enter a recognizable name for the Connection Name (e.g., NUVPN). For the Server field, enter "https://vpn-gw.nagoya-u.ac.jp".



Slide the Web Logon switch to the right to turn it on.

Once you've set the Connection Name, Server, and Web Logon switch, press "Save".



If prompted with "Allow VPN Configuration Addition", select "Allow".

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When prompted to enter a passcode during VPN Configuration Addition permission, enter the passcode.



Once you're back on the F5 Access screen, slide the Connect switch to the right to turn it on.

Read the cautionary statement that appears on the screen and click "I understand the above security risks before connecting.



If the settings are correct, the secure login screen shown above will appear.

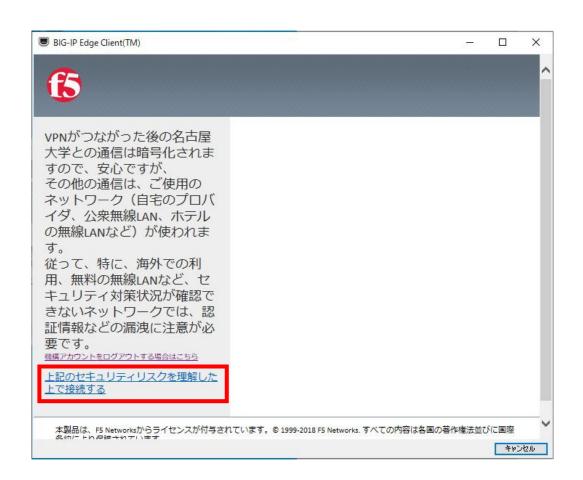


Sign in with your institution account (thers.ac.jp) using multi-factor authentication on the institution account authentication screen.



If the F5 Access screen appears again, slide the Connect switch to the right to turn it on again. After, Read the cautionary statement that appears on the screen and click "I understand the above security risks before connecting.

Note: Pages 23 and 24 seem to repeat when starting F5 Access for the first time. From the second time onward, the connection will be established as shown on pages 21, 22, and directly to page 25.





If "Connected" is displayed, the VPN connection is established.



To disconnect the VPN connection, slide the Connect switch to the left to turn it off.